

MALANKARA PLANTATIONS LIMITED

NO CANCELLATION POLICY

Orders once placed and confirmed, orders cannot be cancelled, modified, or refunded.

The Company reserves the right to refuse cancellation requests after order confirmation, including where products have been processed, packed, dispatched, or handed over for delivery.

4. DELIVERY DISCLAIMER

Delivery timelines are estimates only and may vary due to logistics, weather conditions, operational issues, third-party courier delays, force majeure events, or circumstances beyond the Company's reasonable control.

The Company shall not be liable for delays in delivery caused by third-party logistics providers or unforeseen circumstances.

5. PRODUCT DISCLAIMER

Minor variations in color, texture, aroma, packaging, weight, appearance, or taste may naturally occur due to agricultural, seasonal, processing, lighting, or display differences and shall not constitute defects or quality issues.

6. LIMITATION OF LIABILITY

To the maximum extent permitted under applicable law, the total liability of the Company arising out of any order, purchase, product, delay, defect, or claim shall not exceed the actual purchase price paid by the customer for the relevant product.

Under no circumstances shall the Company be liable for indirect, incidental, consequential, special, or punitive damages, including loss of profits, business interruption, or personal dissatisfaction.

7. FORCE MAJEURE

The Company shall not be liable for any delay, interruption, failure, or inability to perform obligations arising from events beyond reasonable control, including but not limited to natural disasters, floods, strikes, transportation disruptions, governmental actions, pandemics, power failures, or supply chain interruptions.

8. COMPANY RIGHTS RESERVED

The Company reserves the right to amend, modify, suspend, or update this Policy at any time without prior notice. The updated policy shall become effective immediately upon publication on the website.

CONTACT DETAILS

Malankara Plantations Ltd.
Malankara Buildings, Kodimatha, Kottayam – 686013, Kerala, India.

 **Contact:** [+91 481-2568360](tel:+914812568360)